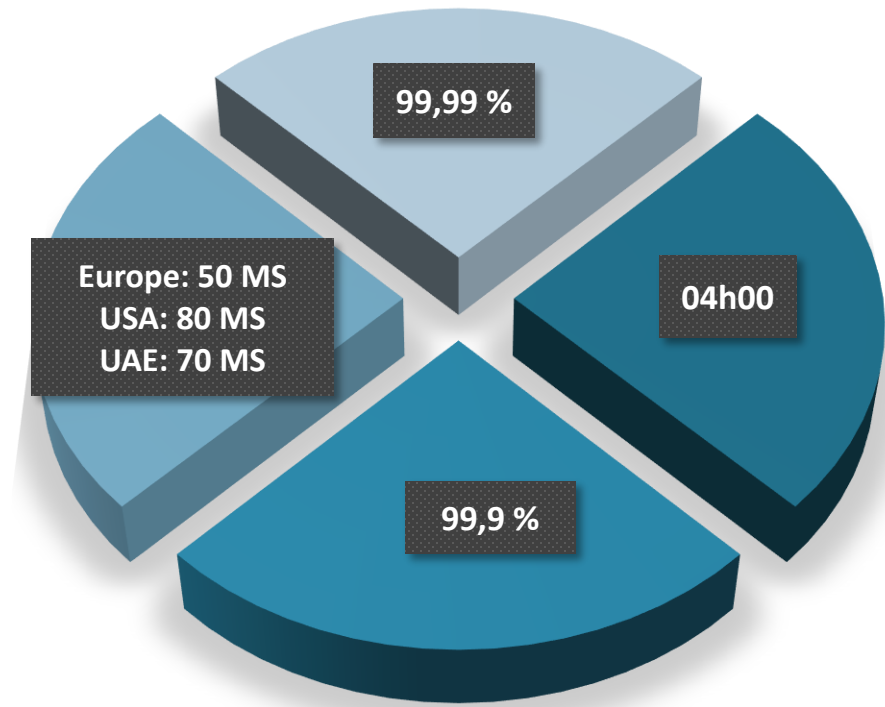


HOSTING and IP TRANSIT AVAILABILITY

LATENCY RTT



REPAIR TIME FROM THE
CUSTOMER TROUBLE TICKET
OPENING

IP PACKETS DELIVERY